

Limited Warranty

Nuance Hearing warrants your product against defects in materials and workmanship when purchased directly from Nuance Hearing or a Nuance Hearing authorized reseller. This warranty is extended only to the original end-user purchaser, or the person receiving the product as a gift and shall not be extended to any other person or transferee. The warranty is valid from the date of retail purchase for a period of twenty-four (24) months. In the case of a covered warranty defect, Nuance Hearing will at its discretion: repair the product using new or refurbished parts or replace the product with an equivalent new or refurbished product or provide a partial or full refund of the original purchase price to you in exchange for the return of the product.

This warranty does not cover defects or damages arising from improper use or maintenance, normal wear, and tear, commercial use, accident, or external causes such as water or fire. Unauthorized repair, modification, or customization of your product voids this warranty.

For warranty service on covered defects during the warranty period, please contact Nuance Hearing through e-mail at: support@nuancehear.com. Prior to providing warranty service Nuance Hearing may request any proof of purchase, including, but not limited to, a receipt provided for the purchase.

This limited warranty gives you specific rights that are in addition to other rights you may have under applicable laws, including your rights against the person who sold the Nuance Hearing product to you.

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